



Mobicco Ltd
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 Parnell
 Auckland 1052
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 EMAIL support@mobicco.biz

EQUIPMENT REPAIR FORM

CUSTOMER DETAILS

Customer Name	Contact Name	E-mail
<input type="text"/>	<input type="text"/>	<input type="text"/>

Shipping Address

Customer Ref / PO Number	Date	Phone	Fax
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

PRODUCT / FAILURE DESCRIPTION: (Please check the option below which best describes the failure that you are experiencing.)

Serial Number	Product Type	Please Specify If Any Accessories Included:
<input type="text"/>	<input type="text"/>	<input type="text"/>

DAMAGE

Damage Back / Front Case
 Liquid Damage
 Internal / Loose Parts
 Connectors Broken
 Lens Scratched

DISPLAY

No backlight / Faint / Contrast / No Dis
 Cracked
 Screen Frozen
 Missing Characters / Lines
 Faulty Touch Screen

BATTERY

Damage
 Drain Problem
 Heating Up
 Won't Charge
 Won't Hold Charge

COMMUNICATIONS

Terminal Will Not Log On
 Terminal Log On Intermittently
 Not Dialling
 Can Not Download Software
 Radio / Wireless Problem

CABLE

Connector Clip Broken
 Cut / Pinched
 Cable Stretched

OTHER

Refurbish

MEMORY

Software Corrupt
 Terminal Fails Self Test

KEYBOARD

Missing / Worn / Sticking Keys
 Keys Not Working

Please provide any additional detail regarding your failure (if none of the above descriptions apply):

REPAIR TYPE & CHARGES (Please make selection below)

Repair Type	Is a Repair Quotation Required? (Tick one)	
Warranty	Sales <input type="checkbox"/>	One Year Warranty From Date Purchased
	Service <input type="checkbox"/>	30 Days Warranty From Last Service Date (only covers previous services fault/s)
	SFS <input type="checkbox"/>	Service from the Start Enter SFS NUMBER if known: <input type="text"/>
Charge	Repair <input type="checkbox"/>	Repair Without Quotation
	Quote & Repair <input type="checkbox"/>	Quote Before Repair (A charge of \$80.00 will be charged if the quote is declined)

Quote is valid for 30 days. If there is no reply, goods will be disposed or sold to recover the cost.

For Repair status or ETA, please send email to support@mobicco.biz